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#### U.S. Department of Justice

Federal Bureau of Investigation

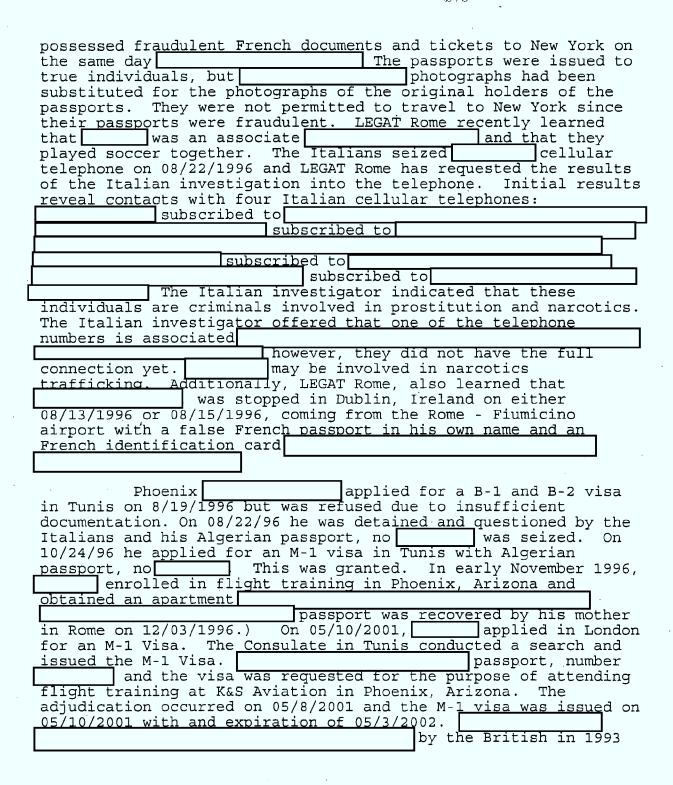
In Reply, Please Refer to Phoenix, Arizona 85012 File No. January 4, 2004 b7C LOTFI RAISSI, Lotfi Raissi is described as a white male, This communication augments prior disseminations regarding and summarizes information obtained which established reason to believe Hani Hanjour, the presumed pilot of the hijacked American Airlines Flight 77 on 09/11/2001 who flew the plane into the Pentagon. On August 21, 1993, at 19:45 the line at the Gulf Air check-in desk at Heathrow Airport. While waiting, a passenger in was arrested and charged with Theft. On September 27, 1993, he was convicted at Uxbridge Magistrates Court. has been established through efforts by LEGAT Rome that the Italian <u>August</u> 22, 1996 To summarize circumstances surrounding the detention, the following is provided: On August 22, 1996, two Italian National Police Officers stopped an individual who appeared to be North African behaving in a suspicious manner in Rome, Italy. The individual produced an international driver's license, issued in Egypt, identifying him

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had a criminal

Various checks revealed

history under numerous aliases (identified as His driver's license was seized
and he was charged with false information and false documents.
had made a telephone call on his cellular telephone as he was being stopped by the police, advising the recipient of the call, in French, that he was being stopped by the police. The police determined that the number he called, was subscribed to by the Hotel Napoleon, Pizza Vittorio Emanuel II. The police went to the hotel and learned that telephone call had been transferred to a room occupied by an Algerian and a French woman. The police also learned from the hotel personnel that the Algerian had received Arabic speaking males as visitors to the hotel room.
The hotel registry indicated that the Algerian had provided French documents to the hotel in the name
A French
identity card number issued in France on 12/10/1991 identified
The French woman possessed
a French passport, number issued in
France on 07/22/1994 identifying
of two other French government documents indicating that his nam
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The police went to the hotel room and found the woman hurriedly packing a suitcase, and a man taking a shower. Upon seeing the police, the woman threw herself on the floor, screaming. The man told her, in French, that "they're Italian police, they're excrement." The Italian police found an Algeria containing photograph, issued
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for theft under the alias of or his use of the alias in his visa application.
The FBI received information from multiple individual who represented that Hanjour were associated. The results of those interviews have been previously disseminated via a Letter Head Memorandum dated 09/22/2001. The information set forth below are excerpts from those interviews which established the basis for believing with Hanjour.
On September 14, 2001, provided the following information:
Sawyer , School of Aviation, hereafter referred to as Sawyer, 2730 Sky Harbor Blvd., Phoenix, Arizona 85034, telephone number: facsimile number: (602) 244-2282. at Sawyer. She has been employed with Sawyer
remembers that four male individuals that she believed to be from the Middle East joined the Sims Club at Sawyer on 06/23/2001. researched Sawyer computer records for Sims Club membership and identified the following male individuals as being the Middle Eastern individuals who joined the club on 06/23/2001:  Hani Hanjour. Sawyer records reflects that Hanjour's membership at the Sims Club expired on 07/29/2001.  membership expired on 08/08/2001.
provided interviewing Agent with a copy of Sawyer Simulator Club records naming the above described individuals. These were place in a 1A envelope.
stated that she distinctly remembers the above listed individuals because they wandered around the Sawyer facility liked they owned the place. They would all come into the facility at once and block off large segments of time on the AST-300 flight simulator. They would take turns using the simulator. When one of them was using the simulator the others would be lounging around the snack bar area or taking a nap while waiting for their turns on the simulator.
individuals as being rude to other Sawyer employees.
stated that these individuals would come in together. Sometimes all four would come in and at other times two would come in. She

believes that two of the individuals only participated briefly in the training. She could not remember which two.

The individuals described above would not normally make reservations to block out time to use the simulator on the Sawyer's simulator schedule. that the norm is for club members to call the Sawyer front desk and reserve simulator time. It is unusual for members not to reserve time in advance. never saw a vehicle(s) associated with the above described individuals. described the individuals as follows: UNSUB #1 Middle Eastern, male, early to mid 20s in age, 5'2"-5'4" in height, 160 lbs. in weight, short and stocky build, dark olive complexion, black short curly hair, back mustache, spoke English with a heavy accent. UNSUB #2 Middle Eastern, male, early to mid 20s in age, 5'9" - 5'10" in height, 170 lbs. in weight, medium build, dark colored short/medium length hair, dark full mustache. UNSUB #3 Middle Eastern, male, early - mid 20s in age, 5'8" in height, 170 lbs. in weight, olive complexion, medium build, dark colored hair cut short, dark colored mustache. UNSUB #4 Middle Eastern, male, early to mid 20s in age, 5'6" - 5'7" in height, olive complexion, dark colored hair, dark colored beard and mustache. On September 15, 2001 provided FBI Phoenix the following information: advised that he was employed at ation Academy from 1991-1999. Hani Hanjour at the Arizona Aviation advised that Hanjour had two additional Academy in 1997. flight instructors while attending Arizona Aviation Academy,

at Arizona Aviation Academy, Hanjour already had some advanced

training and a private pilots license.

when Hanjour first began flying lessons

Hanjour was training on the Cessna 172, which is a single engine four seat and 150 horse power engine.
ability to fly a Cessna 172 could transfer over to the ability to
fly a 757 airplane. Hanjour was also
training for an instrument level, and the instructor for this
training
Wandana a banakhia milah Wandana
Hanjour was a terrible pilot. Hanjour
had difficulty understanding air traffic control, the methods for determining fuel management and had poor navigational skills.
the only flying skill Hanjour could perform
was flying the plane straight. he did not believe
Hanjour's poor flying skills were <u>due to a language</u> barrier.
Hanjour took <u>lessons</u> two to three times
per week, for two months. after two months,
Hanjour as very quiet, and did not
discuss politics, the military or any aspect of his personal
life; however, Hanjour became very upset,
Hanjour would occasionally cheat on several flying tests and when
confronted about it, Hanjour would lie about it.
Hanjour only associated with the other Arab students, while
at Alizona Aviation Academy.
at Arizona Aviation Academy.
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On September 16, 2001, Phoenix FBI interviewed regarding her knowledge of Hani Hanjour and known associates. came in regular contact with Hanjour and his associates at Arizona Aviation from January 1998 to September 1999. had contacted the task force to report that she had some information about Hani Hanjour. provided the following information:
students pursing various ratings. While at Arizona Aviation she had occasional contact with Hanjour and
Hanjour as a small man who was very quiet. A picture of Hanjour was shown and she recognized him as the Hanjour that trained at Arizona Aviation. Hanjour often participated in flying lessons for a one to two weeks and then would disappear for weeks or months at a time.  Arizona Aviation, often had to call
Hanjour in an effort to get Hanjour to pay his bill. Hanjour did not pay his fees daily but often let the monthly bill add up to \$1,500 to \$2,500, based on the money owed for the plane rental and instructor's fees. On at least two occasions, Hanjour came into the office and paid in cash using small denominations, which he retrieved from an envelope that he was carrying.
Hanjour and thought that he was pursing his private pilots license while at Arizona Aviation. She thought that Hanjour may have also been pursing his instrument rating as well, after getting his private pilots license.

Hanjour was friends with three other student pilots and two other pilot instructors, all of Middle Eastern decent. She assumed that Hanjour was roommates with several of the students based on them sharing rides to and from the airport.
associates and described him as 22 or 23 years old, who was friendlier than the others. She knew his name because for all the Arizona Aviation students.  Students.  often picked up and dropped off the other Middle Eastern students in his own car.
Another of Hanjour's associates, was a very large man weighing about 250 lbs and described him as having a qood sense of humor. On May 31, 1998, for a "Stage 1 Phase Check" which was required to secure his private pilots license. wrote in her flight log book that she did not recommend to fly solo.
also recognized the photo  as a former Arizona Aviation student pilot and an associate of Hanjour. She described him as a very small man, and confirmed that he was only about 5'0" tall.  Abdullah but saw him around Arizona Aviation.
the photograph of  Arizona Aviation and an associate of  Hanjour. recalled that Hanjour both took flying lessons a very nice man with a nice family and could not possibly see him as being involved in any terrorist attack.
the photograph working as a freelance at Falcon Field, Mesa, and an associate of Hanjour. often rented Arizona Aviation's planes as an instructor but never was on Arizona Aviation payroll. flew multi-engine airplanes and was checked out for proficiency before being allowed to fly at Arizona Aviation. instructor pilots at Arizona Aviation often discussed the poor hygiene of these Middle Eastern students and were reluctant to fly with them because of their
odor. It was arranged to have be assigned as to at least three of the above four students  Hanjour, a very forceful and pushy guy with bad teeth.

East and remembered one conversation that she had of him complaining that he could not smoke cigarettes on American flights, but that he could smoke on the airlines in his country.  all of the individuals associated with Hanjour were chain smokers include Hanjour.
An analysis of records received from Arizona Aviation conducted by the Phoenix Division determined flight activity began on November 19, 1997 and ended on May 10, 1999.    Daid a total of \$7,465.15 for the training. All of training was conducted without an instructor.
Hani Hanjour trained on 151 days at Arizona Aviation during the period December 29, 1997 to December 23, 2000. Hanjour paid a total of \$15,110.74 for the training. Hanjour engaged in flight activity at Arizona Aviation on the same dates no less than five times, including: May 29, 1998, June 1, 1998, June 17, 1998, September 30, 1998, and October 7, 1998.
On September 19, 2001, provided FBI Phoenix the following information:
In approximately 1996, moved to Arizona to finish his flight training. He attended a program at Westwind Aviation for which he would pay \$14,000.00 to complete the program. Westwind Aviation was located near the Deer Valley Airport. worked at the airport concession stand in order to raise money for the flight training and living expenses. In
April 1997, he was granted his instructor certification. He was certified in commercial, multi-engine, and instrument ratings.  wanted to become an instructor in order to build hours towards getting a higher level flight status and also to be more marketable to become an air transport pilot. Also, while
While at Westwind Aviation,  Eastern students. One student named was from Qatar and was the first student  This student was government subsidized and attended training at Westwind Aviation.  whereabouts
at this time but believes he may be in Oatar.

Hani Hanjour was also
Hanjour as a very poor pilot who did not react to criticism very well. Hanjour was very, very nervous inside the cockpit to the point where Hanjour was almost fearful.  he flew with Hani Hanjour on five to six flights.  Hanjour struggled with the instrument rating,  Hanjour eventually passed his commercial pilot certification with the FAA. He had initially failed it once for Hani Hanjour's English was extremely weak, and it is believed that he wanted to become a Saudi Arabian airlines pilot.
Immediately after Hanjour passed his check-out ride for his commercial rating, Hanjour left for Saudi Arabia. The last time Hanjour was sometime during the religious holidays of Ramadan at the mosque. Hanjour did not approach They spoke only briefly. Hanjour said he wanted to come back to the United States to build more hours. Hanjour also asked if he knew where to go to get a 737 aircraft type rating.
became aware that Hani Hanjour was one of the pilots of the hijacked aircraft on approximately Friday or Saturday, September 13 or 14, 2001. While he was talking to his wife on the phone, noticed that Hani Hanjour's name and picture had come up on the media.
On September 21, 2001, provided FBI Phoenix the following information:
West Airlines. employees on the Boeing 737 flight system. Prior to his current job the flight simulators at Sawyer Aviation (SA). a one hour dual check flight on the simulators of all individuals joining the Sim Club. a check flight on the simulator of an Arab man named Hani. Hani was not interested in going to flight school, he was only interested in using the simulator. first met Hani in 1998. was introduced to Hani the flight simulators.  recalled that this meeting took place in the hallway of SA. a picture of Hani Hanjour. was unaware

that the picture was of Hanjour the individual pictured (Hanjour) was very similar to a man he recalled seeing walking in a hallway at SA
In addition to the Arab man named Hani, other men of Arab descent that were members of the Sim Club.    was specifically asked if he knew of a man named which remembered well. was both a member of the Sim Club and the SA flight school. eventually went on to obtain a commercial pilots license, and recalled that went back to a middle eastern country to fly for an airline. did not finish his flight school training with SA. He was asked to leave the program at some point because of his poor performance. had a bad temper and wanted things done his way. did not like the people or the culture in the United States. could possibly be connected in some way, or may have some information regarding the recent terrorist attack on the United States.
was shown several photographs of men of Arab descent.  The photographs were of Arab men whose identities were known to the investigators showing the photographs. was not aware of their identities. the faces of Marwan Alshehhil and Zaad Samir Jarrah.  Was a member of the Sim Club. He remembered doing
He was eighty percent sure that he had seen Alshehhi using the simulator. He thought he recognized the faces from his time at SA, and was one hundred percent sure that he had talk to Jarrah at SA. He identified Jarrah's lip as the distinctive feature which made him sure that he had talked with Jarrah. that he may have seen using the simulator. He was only eighty sure because was pictured with a beard, and did not recall any of the men having a beard.
the Arab men that used the simulator come alone. From their behavior he felt that they were all a part of a support group to help each other learn on the simulator.  lived at an apartment complex with another Arab
man, whose identity was unknown  recalled that men of middle eastern descent began to  "flock" to the Sim Club when word got out that it provided  unlimited access to a flight simulator.

individuals of middle eastern descent knew that the Phoenix, Arizona area, described as the valley, provided renowned flight training, to include Lufthansa Airlines. Lufthansa has significant operations in both the Phoenix area and the middle east. around 1990 there was a significant increase in the amount of people of middle eastern descent that began to request flight training in the Phoenix area.
the following description of the man known to him as Hani.
Sex: Male Weight: 145-150 pounds Hair: Curly, close cropped Build: Very slight and thin Height: 5'5"-5'6" Hands: Big and gangly
On September 24, 2001, provided the following information:
shown photographs of Hani Hanjour
, all of whom he recognized as having attended flight training together at Arizona Aviation.
Arizona Aviation as a from November, 1997 until May, 1999. Hani Hanjour, and another Middle Eastern student whose
first name was (Last Name Unknown) attended flight
training together at Arizona Aviation, arriving very shortly after working there. The only one-on-one contact
that had with any of the men was on January 6, 1998, at
which time (a flight training testing
requirement) with Hanjour.
Not long after Hanjour LNU arrived at Arizona Aviation,
also arrived there believed the
five men must have known each other prior to the flight training
because they were very close from the beginning. would see the men on a regular basis at the flight school, and they were
usually together. They spoke some English, but mostly they spoke
a foreign language thought to be Arabic.
mistake, he always blamed it on someone else, or claimed there

was a problem with the aircrafttalked about going to
flight school in Scottsdale, Arizona, and in fact had a 737
rating. Arizona Aviation allowed free lance flight instruction.  did a lot of flight instruction there, predominantly if
not exclusively to other Middle Easterners.
On September 26, 2001, (PROTECT IDENTITY) provided the following information:
was shown a photograph depicting
identified the
individual in the photograph
from November 4, 1996 to April 6,
a photograph depicting Hani Hanjour. identified the individual in the photograph as Hani Hanjour.
met Raissi on or about July, 1998 through
always had money, wore nice clothes and was
well groomed.
made long
distance phone calls from the apartment office and would speak
Arabic. Hanjour was sometimes when he made the phone calls.
——————————————————————————————————————
met Hanjour on or about August 1998
introduced Hanjour
saw Hanjour several times Hanjour was a quiet
individual and had a strong Arabic accent.
On September 27, 2001, provided the following information:
the West-ried Deriction Designation
and as a close and personal friend.
often spent personal time together and also flew
together at Westwind Aviation. took a
vacation together last saw approximately two months ago in Phoenix, Arizona.
saw approximately two months ago in Phoenix, Arizona.

wanted to be a commercial pilot and was
living in England.
an individual named Hani Hanjour at the Tempe, Arizona mosque, through another acquaintance named Hanjour was a very quiet individual and only spoke with him on three or four occasions.  Were close friends, only spoke with Hanjour at the mosque.  last saw Hanjour praying at the mosque approximately two months ago.
he attended Westwind Aviation Academy at the same time as Hanjour.
On September 27, 2001, (PROTECT IDENTITY) provided the following information:
a photograph depicting
a photograph depicting
November 4, 1996 to April 6, 2000.
a photograph depicting Hani Hanjour.  did not identify the individual by name. However,  stated she has seen the individual in the photograph
a photograph
identified the individual in the photograph as, referred to his cousin as Hani, last name not provided. "Hani").
in February or March,
1999.
two unknown Middle-Eastern males described one of the unknown males as being eighteen to twenty years old, 5'7"-5'8", slight build. wavv black hair (medium length), with a goatee. the other unknown male as being twenty to twenty five years old, 5'6"-5'7", average build, clean shaven, dark hair with a dark complexion.
in February, 1999.  was very amicable, charming, and kind.  would talk to

about white American men and how they did not support their families. Raissi almost on a
daily basis
use the office phone on several occasions and at times he would call someone in California
did not provide any information regarding the identity of the individual calling.
but did not provide any details.
the individual she identified as being seen may have lived with two other unknown males in the apartment complex but she is not sure. The individual in the photograph was actually Hani Hanjour.
On October 7, 2001, provided the following information:
first met at the Pan Am flight Academy in late 1997 or early 1998. started out as a flight student and eventually became an instructor. first instructor was an individual The first time flew solo he crashed a plane was assigned to be his teacher. at the time. From May 1998 to September 1998, on a daily basis.    Dut would leave for three or four months at a time. he was going to Paris or England.
several times since September 1998.  would come to Westwind with several people and fly to Las  Vegas. LNU and Hani Hanjour were two people that would
travel with him. remembered seeing Hani Hanjour three times during 1998. When Hanjour would come to the airport with several people. Hanjour would sit by himself at a distance. that Hanjour was weird and he did not like socializing with people.
On October 16, 2001,provided the following information:

Sawyer School of Aviation, 273 <u>0 Sky</u>
Harbor Blvd., Phoenix, Arizona. Interviewing Agents asked
if she wanted to add anything to her 09/17/2001 statement to the Federal Bureau of Investigation (FBI).
was something that she wanted to add to her statement.
indicated that sometime after her interview with the FBI on
09/17/2001 she was watching television coverage of the arrest of
watching showed The video coverage was out of a car. The news coverage
identified this person as stated that she
immediately recognized as being a person she met at Sawyer
Aviation.
met an individual at Sawyer Aviation
during late June or early July 2001 who identified himself to her
as being when
and two other males were leaving the building.
on the day she saw these
individuals. The four were just finishing training in the flight
simulator and stopped by the front counter where from previous encounters.
She did not know the two other individuals with them. One of the
individuals came to the front counter This
person introduced himself He stated that his name was and that he was a flight instructor
stated that looked more Western than either
or the fourth individual that she described as the "shadowy guy."
The fourth individual was an "Arab looking" male, 5'6" in height,
short cut dark hair, "maybe" some facial hair, thin "wiry build."  this individual as being a "small guy" and a
"shadowy guy" who would hang out in the back and never talk.
believed that this was the "one and only" time that she saw all four individuals together. She
remembers seeing the "shadowy guy""at the
most three times" during June and July 2001.
The continue America displayed a whole identification line on
Interviewing Agents displayed a photo identification line up This line up contained a photograph of Hani Hanjour.
Hanjour's picture was number 2 in the line up.
when shown the line up containing the photograph of Hanjour, pointed to photograph number 2 (Hani Hanjour) as being
the person she refers to as the "shadowv quv" that she has seen
this
person has the same general characteristics and is very similar

appearing as the person she saw at Sawyer. She stated that the person in photograph number 2 has the same "wiry build", thin neck, light skin, hair and facial hair that she remembers seeing on the guy she saw at Sawyer Aviation. However, she could not be 100 % sure.

100 % sure.
On October 19, 2001, provided the following information:
was contacted at her store.
as an individual that came into her store 2-3 months ago, "late this summer", with another Middle Easterner. She then tentatively identified a photo of Hani Hanjour (I'm pretty sure it was him) from a photo spread, as the man that came into the store She advised that got one of her business cards and said "thank you" when they left the store. She advised that the man she tentatively identified appeared to be shy and didn't say anything while they were in the store. She advised that they did not buy anything, and she has never seen either one since.  Statements case against who was convicted and deported.)
On November 5, 2001, provided the following information:
Aviation Safety Inspector, Federal Aviation Administration, Flight Standards Certificate Management Office, who is also a flight instructor, asserted the AST-300 is considered a training device that can improve a pilot's instrument skills. further stated in his opinion based on the information he read or is aware of, the highjackers were not as skilled as professional airline pilots. Once the highjackers took over control of the aircraft, the highjackers may have been skilled enough to alter the aircraft's flight path through the on-board computers. A more likely scenario, however a flight crew member was compelled to initially alter the aircraft's flight path to its ultimate destination. However, at some point, believes the highjackers would have had to take control of the aircraft manually as they approached their targets. It is opinion, that it would be very difficult, if not, impossible, and require a lot of skill and training to maneuver an aircraft solely through the on-board computers into such objects as the Twin Towers or the Pentagon. However, manually, the aircraft can be flown at the control and direction of the pilot who posses some flying skills.

Hani Hanjour is believed to have piloted American Airlines flight #77 into the Pentagon. Hanjour most likely manually maneuvered the aircraft off of its flight path. Hanjour very likely used the aircraft's instruments to assist in the maneuvering of the aircraft into the Pentagon.

maneuvering of the aircraft into the Pentagon.
the benefits of Hanjour, who has a commercial pilot's certificate and received training on a Boeing 737-200 simulator, training on AST-300 (the above noted simulator used at Sawyer), is that it would provide him confidence and improve his instrument skills which are to some degree transferrable to any aircraft to include a Boeing 757.
On December 1, 2001, provided the following information:
did observe provide flight instruction on board an airplane on at least one occasion and possibly twice.  did not specifically recall those dates, nor did he specifically recall Hani Hanjour on March 8, 1999. was shown the original "Aircraft Usage Agreement" dated March 8, 1999 for aircraft number N3056P, a PA23-180 model airplane. was advised that this was the
only recorded rental of this aircraft for March 8, 1999.
was also shown a photocopy of the aforementioned "Aircraft Usage Agreement" and he confirmed that it was a photocopy of the original. The photocopy will be placed in a FD-340 envelope and forwarded to the file. was shown photocopies of Hani Hanjour's pilot log book entries for March 8, 1999. After reviewing these records for March 8, 1999, the records reveal was on the
aforementioned airplane with tanjour. Confirmed that it was verifying Hanjour's log book entries for March 8, 1999. Would confirm that the flight student, in this case Hanjour, was comfortable with an observer accompanying them on the flight. If the student was not comfortable with there being an observer,
the observer to accompany them. When asked how would have coordinated accompanying Hanjour, would have been at the airfield to accompany them.
for four people; whereas, the "150" model only has two seats.
log book entries for March 8,  1999 reveal credited himself with 1.7 hours as flight  instructor and pilot in command. understand why  the 1.7 hours as such since
would have been the observer. may have

entered the 1.7 hours to build flight time.
Hanjour recorded 1.5 hours flight time
for March 8, 1999. Federal Aviation Administration (FAA)
regulations prohibit logging flight hours which are not logged in
accordance with the applicable regulations.
logging hours that are not earned in accordance with the
applicable regulations is a fraud.
pilot as being a representative of the FAA.
Furthermore, the instructor pilot is responsible for anything
that happens with the aircraft while they are present. would not and has not ever switched out with another flight
instructor
has never had a student, including Hanjour, land an aircraft in
order to exit the aircraft so that another flight
did not actively socialize with
because he is married and would spend his personal time with his
family. Hani Hanjour was not outgoing, Hanjour was very quiet
and did not talk much endeavored to limit
his contact because he felt was annoying.  was not aware of any relationship with
Hanjour until their association was reported in the news media
following the terrorist attack on September 11, 2001.
The investigation also revealed that while
attending ground school in England at Four Forces Aviation,
reported to have asked fellow
students "if a plane were to fly into something, would it be the
pilot or aircraft that did it." Additionally, in January 2001,
during his second conversation a co- worker made statements that, in part,
America and the United Kingdom were rich and that his country was
poor. sounded angry and bitter.
"America's time is coming" or "America's time will come."
purported best friend
vocal in his opposition with the U.S. policies towards
Arab Nations. openly criticized the U.S. policy towards
Israel, and often became angry about things that were happening
to the Palestinians and the subsequent U.S. response.
roommate was very vocal and
loud at times, and often made bold and negative statements about
the U.S. When the politics of the U.S.,
had anger in his speech at times. angry that the U.S. supported Israel. dissatisfaction with the
U.S. Policy towards the Muslim world. boldly spoke of his
The results of the standard of

